





#### ACCOUNTING AND FINANCIAL REPORTING IN THE INTANGIBLE ECONOMY: CHALLENGE AND SOLUTION

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Safe and Ethical Cyberspace, digital assets and risks: How to assess the intangible impacts of a growing phenomenon?

The World Conference on Intellectual Capital for Communities

UNESCO, June 14&15 2018



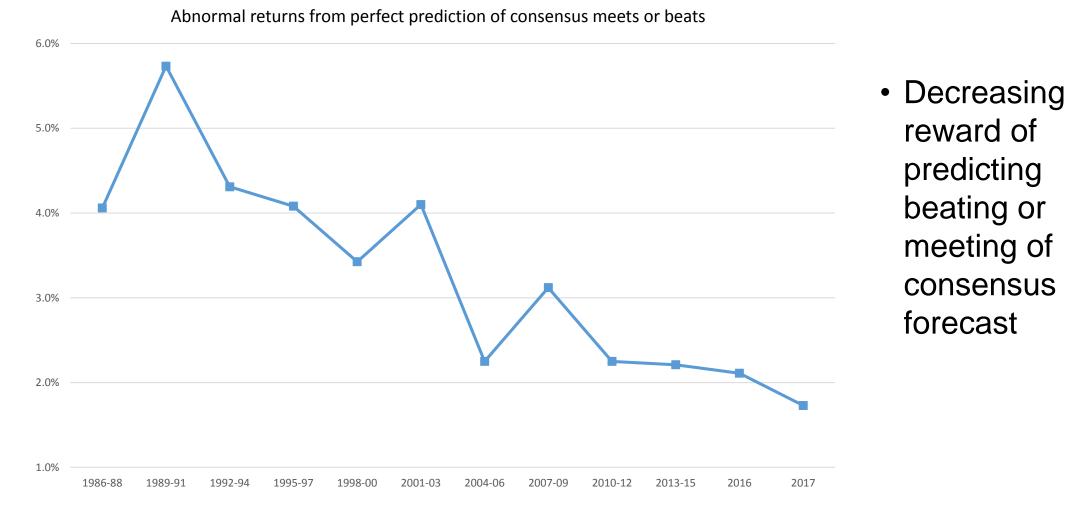
# Accounting relevance in the intangible economy

- Do investors care about accounting numbers?
  - earnings move market, do they?
  - does financial reporting still matter?
- The End of Accounting and the Path Forward for Investors and Managers (2016): comprehensive evidence on declining relevance of accounting information, particularly for firms investing in intangibles

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# Does the prediction of beating or meeting consensus forecast still matter?

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From: Gu and Lev, "Time to Change Your Investment Model," *Financial Analysts Journal*, 2017.

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# Disappearing relevance of accounting earnings

- Wall Street Journal (2018)
  - "Earnings don't pack much punch after long stock rally" (March 5, 2018)
  - "Strong earnings? Don't expect the market to rally" (March 17, 2018)
  - "The forgotten earnings season" (April 12, 2018)
  - "Earnings are strong, but rewards are scarce" (April 22, 2018)
  - "Stocks have an earnings problem" (April 30, 2018)



- Strong earnings? Don't expect the market to rally (*Wall Street Journal*, March 17, 2018)
  - "U.S. companies have posted great earnings, but investors shouldn't count on that giving their stocks a particular boost. That is the counterintuitive conclusion from the past seven years, when U.S. and European stock markets tend to do worse after a bumper earnings seasons than a disappointing one, according to a Wall Street Journal analysis."

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### Why accounting relevance lost?

- The rise of intangible assets and their absence and distortion in accounting reports
  - with a few exceptions, investment in intangibles is treated as expenses → total assets and firm performance metrics are distorted
- Prevalence of estimates in accounting
- Ignorance and delayed recognition of important business events



#### Where are intangibles?

- Discovery/learning: R&D → patents, software, copyrights, design, database, etc.
- Customers: market research & investment → brands, trademarks, on-line distribution channels, marketing alliances, etc.
- Organization design & development: business process improvement and training → supply chain, integrated production and inventory systems, etc.

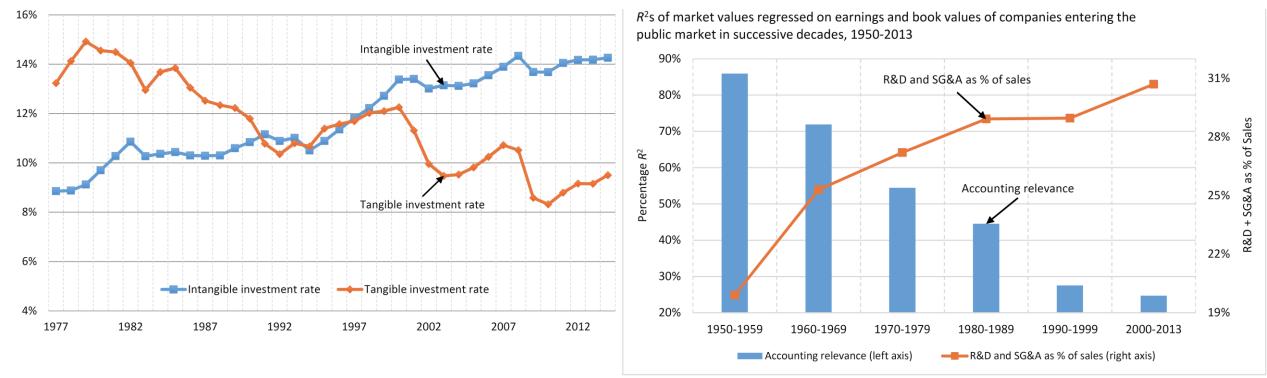
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#### The rise of intangibles and fall of accounting

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US private sector investment in tangible and intangible capital (relative to gross value added), 1977-2014

 Accounting for intangibles is inconsistent, opaque, and even misleading



From: Lev and Gu, "The End of Accounting and the Path Forward for Investors and Managers," 2016.

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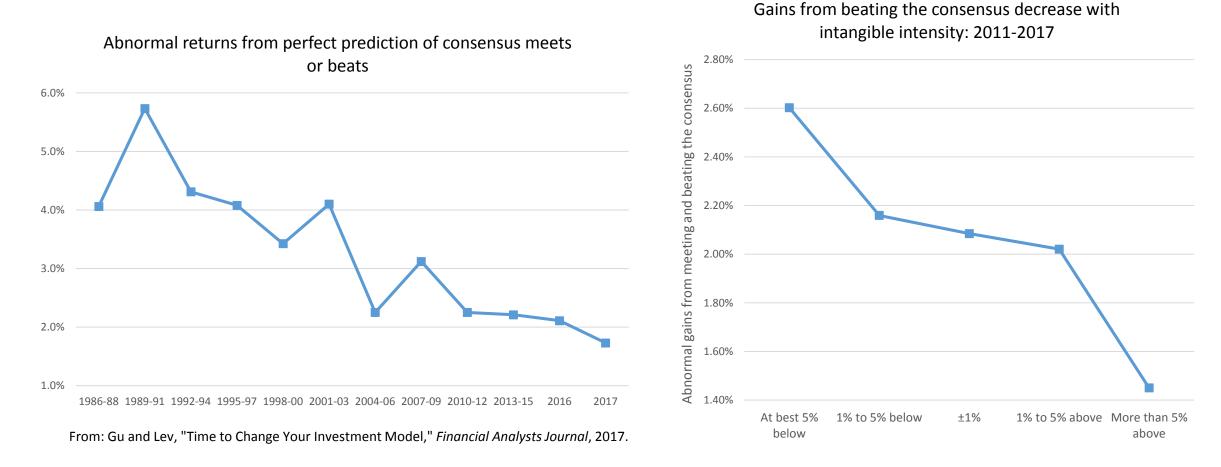
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#### Earnings are less relevant for firms with more intangibles

• Earnings for high-intangible firms are irrelevant



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## What is at stake here?

- Companies investing in intangibles
  - U.S. accounting standards (GAAP) produce financial reports that distort the value and performance of these firms
  - Disclosure requirements may have adverse effects, leading to unfavorable valuation
  - Early stage, intangible-intensive firms increasingly shun away from public equity markets (e.g., a sharp decline in new stock listings in the U.S. markets)
  - A growing challenge for investors and policy-makers.





- Treat intangibles as assets in accounting reports
- A new tool: Strategic Resources & Consequences Report
  - a framework for disclosure about strategic resources, most of which are intangibles
  - organizing principles for CEOs, CFOs, and managers who want to provide useful information in a more integrated way
  - based on what really matters to investors and managers



### Strategic resources and consequences report

- Focuses on strategic resources
  - generate net benefits, are rare, difficult to imitate
  - key for achieving and maintaining a sustained competitive advantage
- Mapping investments to resources
- Efforts and success in preserving and renewing strategic resources
- Strategic asset deployment and operation
- Measuring the value created



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#### A new report on strategic resources & consequences

#### Figure 11.1: THE STRATEGIC RESOURCES & CONSQUENCES REPORT

RESOURCE VALUE DEVELOPING RESOURCE RESOURCE CREATED RESOURCES STOCKS PRESERVATION DEPLOYMENT Patents Value Created in R&D (\$) **Patents & Trademarks** Infringement Period (\$) Internal Quantity Developed Detection Cash flows from Sold/licensed Research Applied programs operation Donated Development Approved Expired Plus: Stock Acquired technology Expensed Patent attributes Disruption investments (quality) **Oil & Gas Rights Customer Acquisition** Mitigation Minus: % explored Costs (\$) programs Capital % producing Customers expenditure % abandoned Additions Minus: Terminations Resources Oil & Gas Exploration (\$) Cost of equity Total Alliances & Joint Decay Exploration capital Ventures Churn prevention Successful Investment in Unsuccessful alliances (\$) Plus: No. of alliances Proven Oil & Gas Knowledge **Rights** acquisition - R&D Reserves (\$) Management Manufacturing **Resources Value**  Exploration rights No. of TV & Movie Content (\$) Changes (\$) No. of rigs employees New Lifetime value participating Movie / TV Content of customers Sequels No. streams to Brands Value of oil & customers Maintaining gas reserves Number Serialization Workforce Quality Spectrum Brands value Market share International In-house and Acquisition (\$) Brand value (\$) external Broadband training (\$) Employee

turnover

From: Lev and Gu, "The End of Accounting and the Path Forward for Investors and Managers," 2016.

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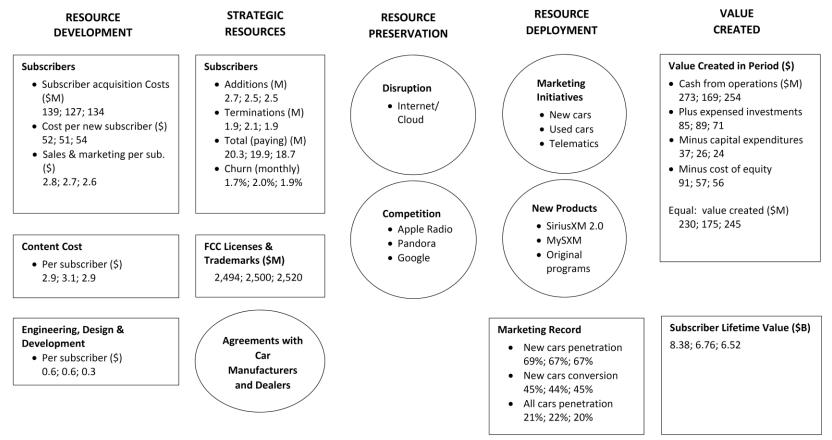
#### A demonstration: SiriusXM

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Second Quarter 2013

(Numbers in the boxes are, from left: for the current, previous and year-earlier quarters)



 A new view on investment on strategic resources and its outcome

- Not dependent on complex estimates (it uses cash flows and other factual information)
- A new indicator of subscriber lifetime value

Note: boxes provide quantitative data, while circles provide qualitative information

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From: Lev and Gu, "The End of Accounting and the Path Forward for Investors and Managers," 2016.



#### **Customer Equity Value**

Customer Value = (1/Churn) x Customer Contribution x Number of Customers, where Customer Contribution = Average Revenue per Subscriber – Adjusted Operating Expenses (= Reported Operating Expenses – Subscriber Acquisition Cost – Cost of Programming & Content – Cost of Engineering, Design, & Development)

	<u>2017 Q3</u>	2017 Q4	% change
Report date	10/25/2017	1/31/2018	
Earnings	\$275 M	(\$37 M)	(113%)
Income from operation	\$434 M	\$397 M	(8.5%)
Customer value	\$10.45 B	\$10.53 B	0.8%
Stock price	\$5.56	\$6.14	10.4%
S&P 500 index	2,557.15	2,823.81	10.4%
NASDAQ index	6,563.89	7,411.48	12.9%



#### Focus on strategic resources

• Despite beating analysts' estimate for revenue and earnings for Q2 2016, the stock of Netflix fell by 13% on July 19. The reason: it reported the slowest subscriber growth in three years.



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#### So, what's to be done

- Reform financial reporting to better serve the intangible economy
  - focus on strategic resources, most of which are intangibles, and consequences
  - provide better information by returning to fundamentals—fact finding and reporting, rather than estimating, forecasting, and valuation of non-traded assets
  - reduce the short-term orientation of current reporting approach (e.g., eliminating quarterly reporting).