



Intellectual Capital for
Communities
In the Knowledge Economy

Designing the 2020 Enterprise The “**Acceluction**” in Action



-ISD-
International Research Programme
Objectives, Structure, Governance
Interim results

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Objectives and general approach to ISD programme

The objectives of ISD programme

- **Make the link between the past and the future of use of IS (1970-2020)**
- **Draw the attention of Executives (CEOs, CIOs...) to the important strategic stakes, related to the transition from the industrial economy to the networked (knowledge/intangibles) economy and society**
- **Propose the building blocks of the understanding of the implications of such transformation**
- **Design the future of the 2020 enterprise and its related IS function**

The Governance of the CIGREF Foundation

Governance

Consultative Committees

Scientific Committee (20 members)

Coordinated by Pr. BOUNFOUR

Made up of renown scientists
Advises the Steering Committee
and validates scientifically the ISD
research themes.

Strategic Committee

Presided by Alain POUYAT

Made up of 4 Sponsors
+ Leaders + Qualified persons
Proposes guidelines to the Steering
Committee according to the
business needs.

Steering Committee (8 members)

President
Pascal BUFFARD

CIGREF Members

Ex Officio Member

Qualified persons

Defines the guidelines of the
Foundation, its communication
and decides what actions to be
fund

Technical Committees

Organising Committee

By Delegation of the Pt. Of
CIGREF, under the authority of
the SG of the Foundation

Is in charge of the operational
management of ISD tasks

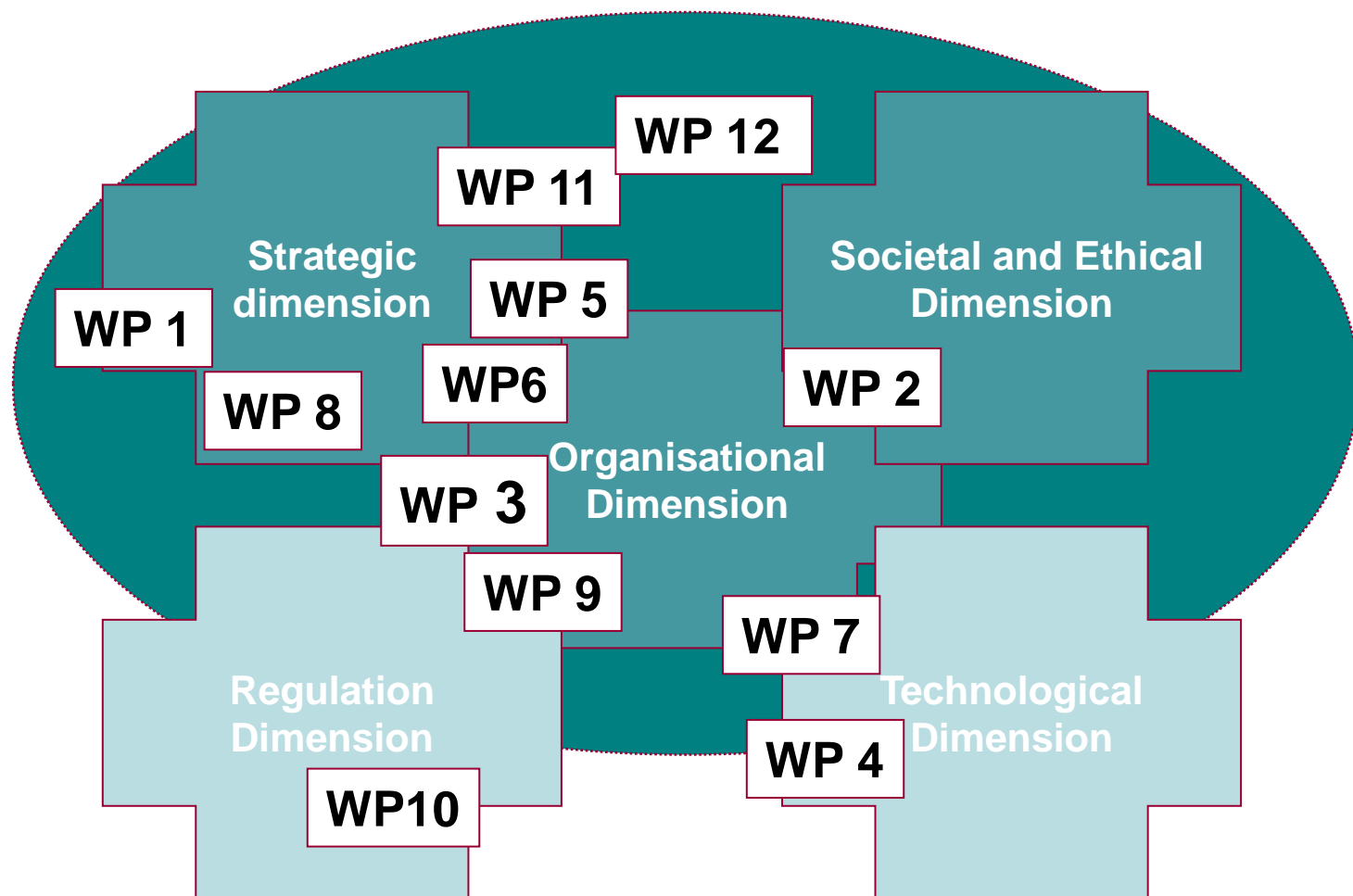
History Committee

Presided by Didier LAMBERT

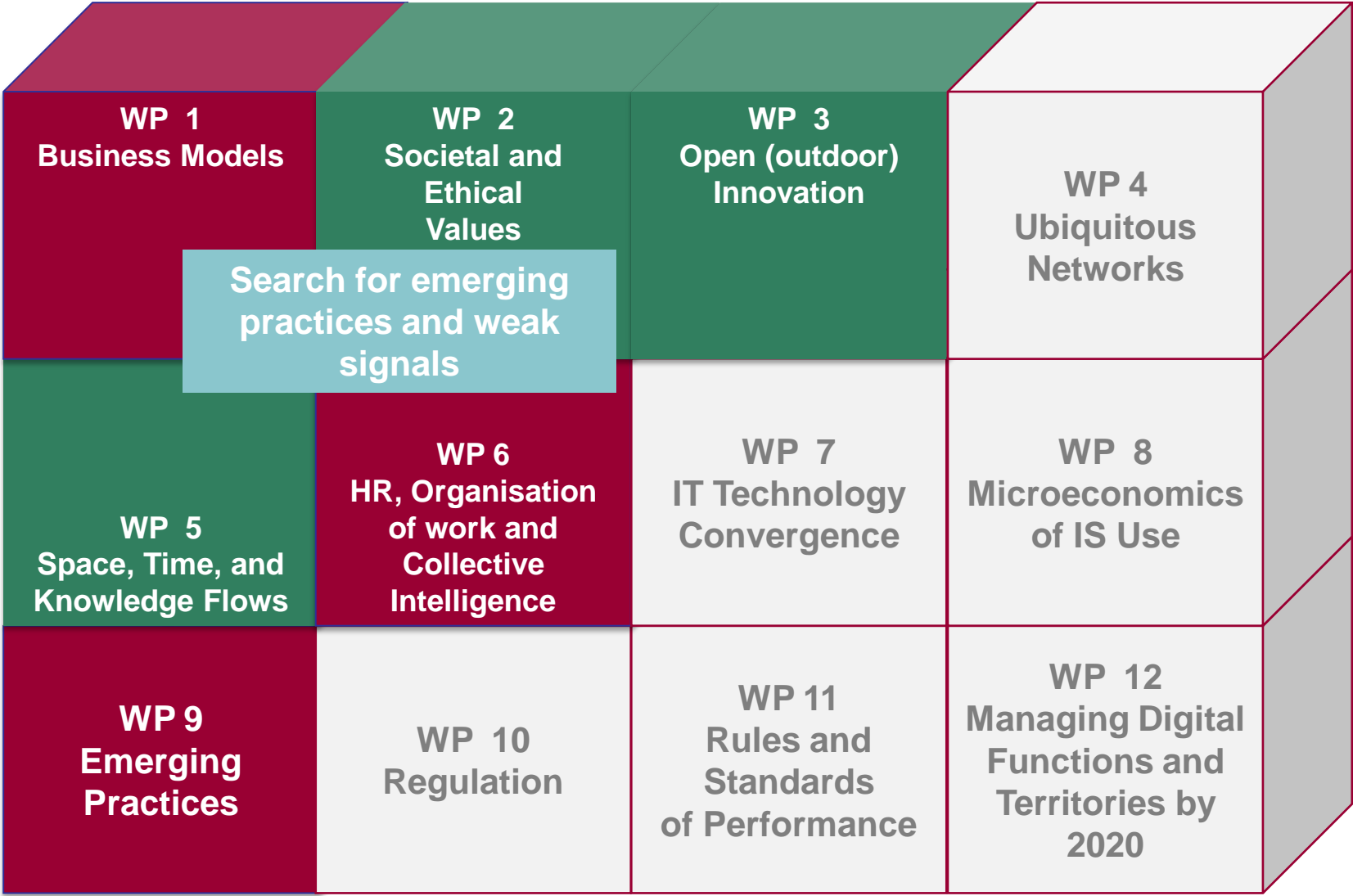
Made up of former Pts. of
CIGREF + Researchers

Coordinates the historic
researches of ISD programme

The Key dimensions of ISD: A focused effort on 3 dimensions



Two call for projects : Wave A, Wave B and General structure of ISD



ISD 2010-2012

| 2010 | 2011 | 2012 |
|------|------|------|
|------|------|------|

2010:
1st Call for projects
Wave A

2011:
2nd Call for Projects
Wave B

2012:
3rd Call for Projects
Wave C



Research projects Wave A Research Projects Wave B

Research Projects Wave C

Dissemination of Results

Dissemination towards targeted communities : the Ateliers (workshops) approach

Collaborative work on : www.fondation-cigref.org

 1st symposium ISD 2009
  2nd symposium ISD 2010

 ICIS 2011
Shanghai

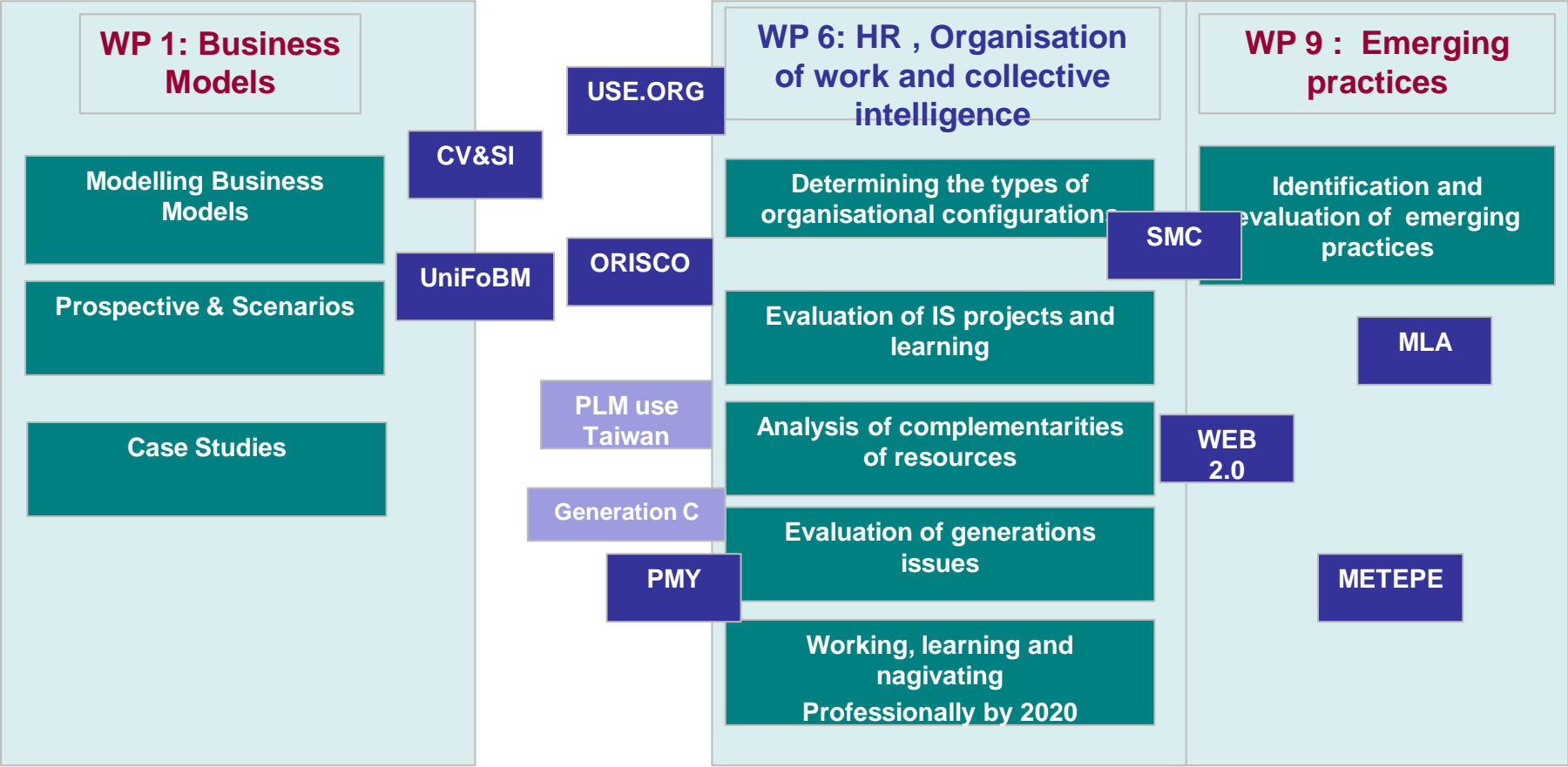
 ISD
Symposium
2012

Selected projects - Wave A

Selected projects – Wave A -

| | | | |
|--|-------------------------------------|---------|---|
| WP 1: BM | University of Southern California | UniFoBM | Towards a unified framework for business modelling in the evolving digital space : identifying the co-creation of value with customers, complementors,competitors and community |
| WP 1: BM | HEC-Mines | CV&SI | Value creation and information systems |
| WP 6: HR and organisation of work | BEM | ORISCO | Organisational and IS configurations for exploration and exploitation trade-off: the case of a multinational company”, Bordeaux, School of Management |
| WP 6: HR and organisation of work | TEM | PMY | Gen-Yers and IS Project Management in Practice |
| WP 6: HR and organisation of work | Université de Montpellier II | Use.org | uses of collective intelligence tools, what role of the organizational structure? |
| WP 9: Emerging practices | Université Paris-Dauphine | MLA | Multi-Level Analysis (MLA) of IS emergent practices |
| WP 9: Emerging practices | Hanyang University | SMC | Use of Smart Phones for organizational Coordination |
| WP 9: Emerging practices | Université Paris-Dauphine IMRI Mlab | | the impact of Web 2.0 on the organizations |
| WP 9: Emerging practices | Université de Technologie de Troyes | METEPE | Define and assess a new methodology based on innovative technologies to evaluate the best practices emerging in the professional activities |

Mapping Wave A projects



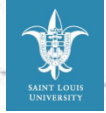
Selected projects in the context of Wave A



Clustered projects

Selected projects – Wave B

| | | | |
|--|--|--|--|
| WP 2: Societal and Ethical Values | University of Greenwich, EHESS | THEOP | Testing the “End of Privacy” Hypothesis in Computer-mediated Communication: An Agent-based Modelling Approach. |
| WP 2: Societal and Ethical Values | DeMontfort University | IDEGOV | Identification and governance of emerging ethical issues in information systems |
| WP 2: Societal and Ethical Values | Meiji University | DESVALDO | An East asian perspective on the developing ethical and social values of digital object usage |
| WP 3:Open innovation | Aachen University/Tsinghua University | ILC | Innovating in a Learning community |
| WP 3:Open innovation | National University of Sun Yat-sen | Knowledge Ecology and Open Innovation Adoption | How Information Technologies Affect the Knowledge Ecology and Their Adoption of Open Innovation: A Multinational Study |
| WP 3:Open innovation | London business School & Harvard Business School | CODI | The emergence of collaboration in distributed and open innovation systems: A novel filed experiment approach |
| WP 5: Knowledge flow | Groupe Sup de Co Montpellier Business School | IKME | Internal Knowledge markets Effects |
| WP 5: Knowledge flow | University of Southern California | x | A framework for understanding the use of social media tools in the enterprise to enhance innovation: a cross cultural approach |
| WP 5: Knowledge flow | Brunel University | GLOBVAL | Globally distributed innovation and Co-creation of value: Cases of UK-China Collaborations |
| WP 13 : Blanck project | Ecole de management de Strasbourg | ODESI | Observatoire des entrepreneurs en Système d’Information (SI). |



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Putting projects (wave A) into perspective

A pre-synthesis of projects Wave A :

An expansison of spaces of Value

| Wave A projects | UnifoBM | CS&SI | USE.Org | ORSISCO | PMY | Génération C | PLM | Smartphone | MLA | METEPE | Web2.0 |
|------------------------------|--|--|--|--|---|-----------------------------------|--|---|--|---|---|
| Key emergence factors | Expansion of the production (value creation) space | Plasticity of business models in the digital economy | Plasticity of collaborative tools | Importance of ambidexterity and its upstream phase | Emergence of 2.0 project managers | Attention paid to time management | PLM technology: a frontier object in inter-company collaboration | Multiplicity of mobile usages by big companies Usage differentiation by role Offers designed in relation to the nature of tasks | Trends in IS usages and their performativity can be observed in specific locations (trade shows) | Emergence of IS usage observation platforms | Multiple collaboration spaces |
| Tensions | Question not considered | Monitoring and collaboration | Heterogeneous collaborative postures and practices | Ontological tension between exploration and exploitation | Tensions between norms, project management standards and project manager profiles | Time and work management | Between current ("as it is") and target practices | NA | NA | NA | Tension between horizontality and verticality |

A pre-synthesis of projects Wave A :

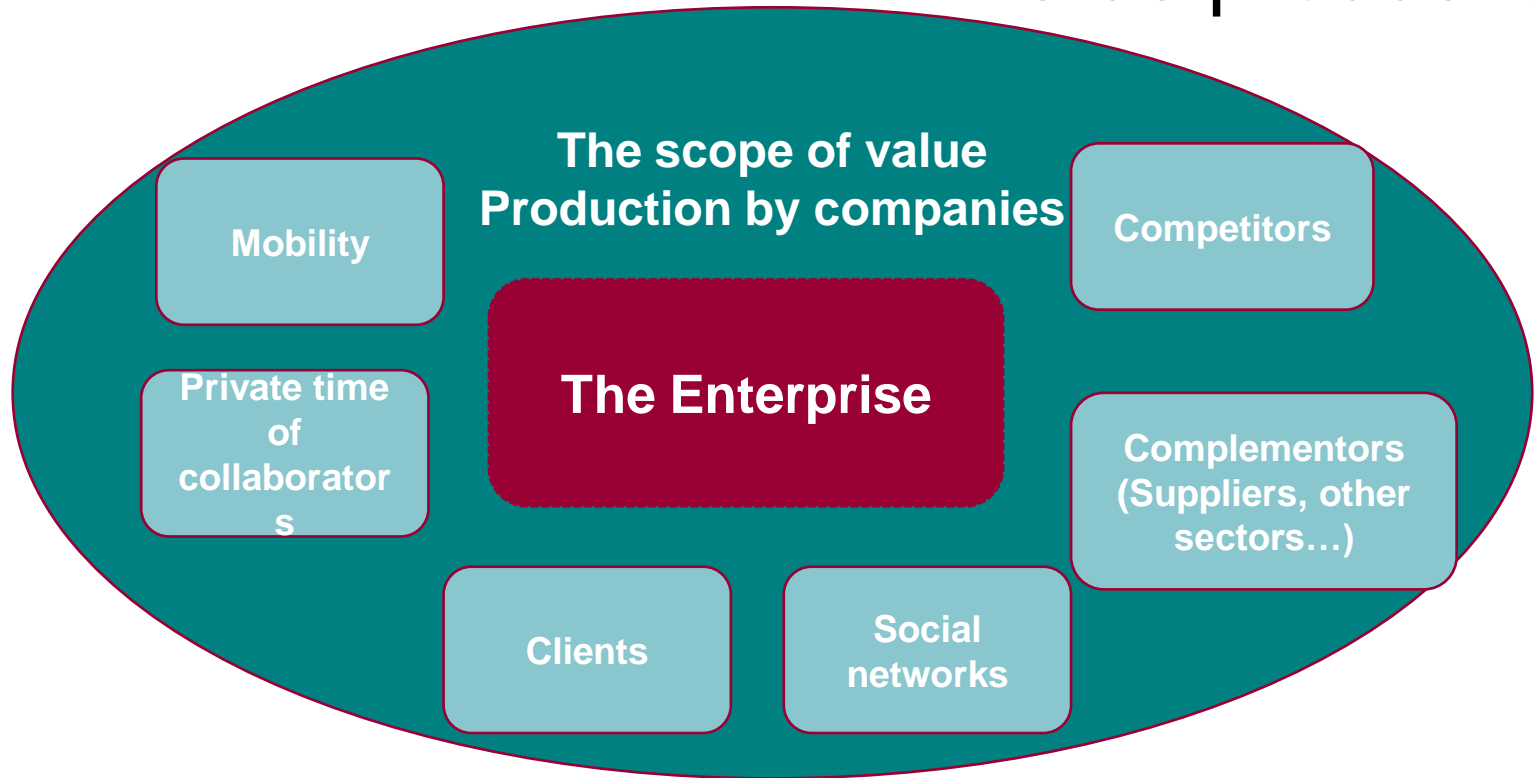
An expansion of spaces of Value creation

| Wave A projects | UnifoBM | CS&SI | USE.Org | ORSISCO | PMY | Génération C | PLM | Smartphone | MLA | METEPE | Web2.0 |
|-------------------------------------|---|---|--|---|---|---|---|--|---|---|---|
| Value creation spaces (time) | Company, competitors, complementors, society | Co-creation of value, especially with customers | Intra-organisational spaces | | Intra-organisational space | Personal/professional space | Co-creation of value | Mobility: a new space? | Trade shows: spaces to observe emergence | Multiple communication channels, multiple tasks | Company, network, community |
| Managerial implications | Business model design incorporating multiple spaces | Designing adaptable business models | Deploying collaborative tools with specific purposes Collaboration is not a uniform or generalised phenomenon | IS design aligned with requirements for ambidexterity | Integrate multiple project manager profiles and the distancing necessary in relation to norms and standards | Generation C lacks respect for traditional standards of time management It also has high expectations for job security | PLM technology optimises inter-company collaboration for product design | Mobile usages in the professional context are an important field of study to be followed closely | Trade shows are emergence spaces for trends and performativity in the digital world | Consolidation of observation techniques for usages should make them easier to grasp and ultimately allow the establishment of standards and norms | Need to integrate different collaborative spaces, and associated tensions, within a definition of 2.0 business strategy |

A tentative “Mise en perspective”

- A reasoning in terms of spaces of value production
- Digital acceleration and contraction of space/time
- From lean production to **Acceluction** ?
- The importance of equivalence of norms

A large extension of the scope of value production



A new production mode where digital resources play a critical role

A mode of production characterised by ...

- The Extension of the value production to multiple spaces
- The instantaneity of exchanges (transactionals or organic) , driven by the on-going digital acceleration



Fusion of space /time of action

From Lean production to "Acceluction": The impact of Digital Acceleration

« Modern » Period : dominance of material objects, and flux related to production
Stable contractual relationships
Stability of rules ... separation between productive time and private time
Heterogeneous spaces of production and exchanges
Stable spaces of socialisation (families, enterprises,)
Relative organicity of relations and exchanges

Production

Lean Production

Servuction

**Digital
Acceleration**

«Acceluction »

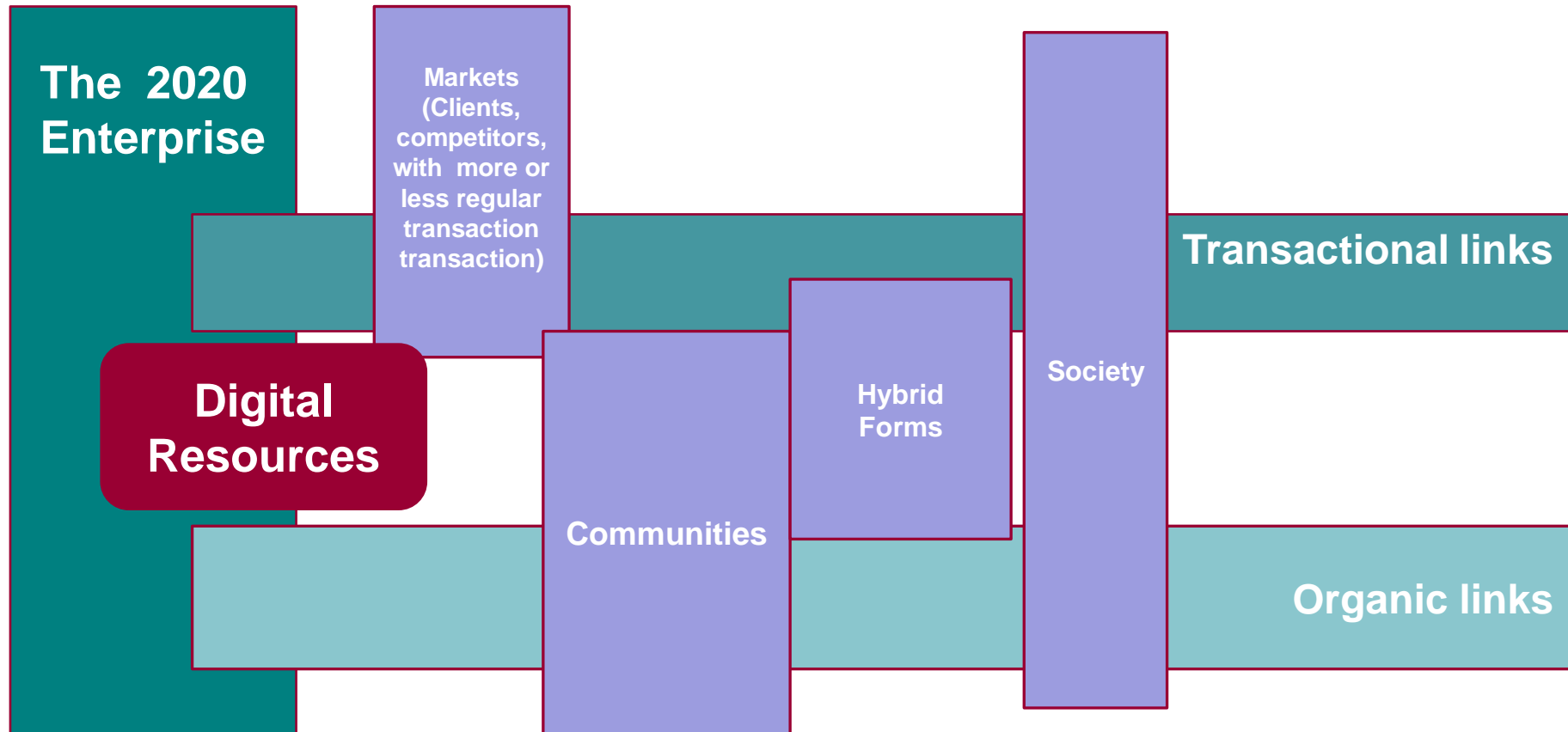
Emergence of new managerial
and societal practices
Outsourcing and networking
Emergence of the "information flow space"
Instability of social spaces (company,
family)
Emergence of horizontality as a
perspective
Emergence of intangibility (services)

"Post-modern" era: dominance of information flows
Shift from Lean production to "Acceluction"
Acceleration and horizontality (collaboration)
Unstable contractual time... instability in rules and blurring of
productive/personal time
Ongoing homogenisation of production and exchange
spaces
Unstable social spaces (family, company, etc.)
Transaction and Organicity, two complementary modes of
governance

the “Acceluction”: A system of accelerated production of links

- Transactional links (market, entreprise...)
- Organic links governed, at different degrees, by
Recognition

Topography of **Accelution**



... A large scope of action for the Enterprise in mobilising its digital resources



Thank you for your attention

<http://www.fondation-cigref.org>
