



#### LES ACTIFS IMMATÉRIELS PUBLICS AU CŒUR DE LA MODERNISATION AU SERVICE DES USAGERS

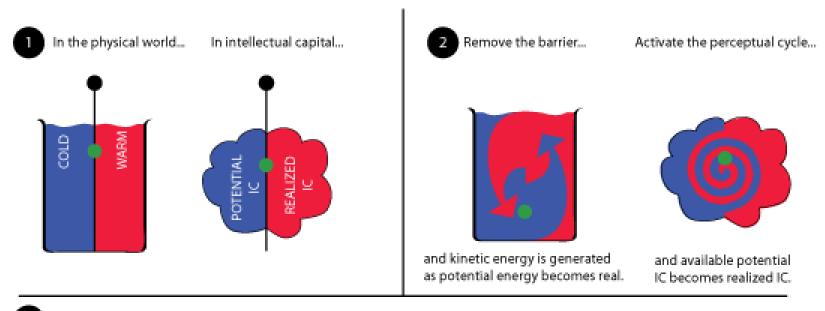
RÉPUBLIQUE FRANÇAISE Liberté - Égalité - Fraternité



Conseil économique social et environnemental

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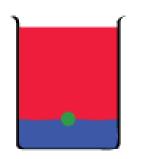
#### Available Potential IC to Realized IC: Conversion Ratio and Yield



Physical, finite matter achieves a resting state,

3

Available potential-to-realized IC conversion ratio is virtually unlimited.



but there is residual potential that's not accounted for.



# Paths Forward

□ The new information can

■ Reduce risk

Create greater transparency

Track value generation

□ Monitor conversion ratio

Develop practical way to operationalize and map available potential IC

"Nun" studies

Analytic essays

■What effect does reporting conversion ratio yield have on:

- Public sector executives decision making?
- Human resource strategy?
- Employee motivation, reward and retention?

## Knowledge Value-Added: Comparability

- Information Age methodology: based on Thermodynamics, Kolmogorov Complexity Theory
- Views organization as portfolio of knowledge assets deployed to create value: assesses value of intellectual capital and information technology
- A way to allocate value based on knowledge: posits common unit of output
- Provides performance ratios for all core processes: return on knowledge (ROK)
- Can use market comparables valuation to estimate price per unit of output for non-profits
- Facilitates Integrated Risk Management: Return on Investment, Modern Portfolio Theory, Real Options Analysis

### Purpose: KVA makes everything comparable



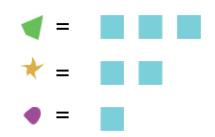


processes and describe their outputs.





processes to common units.





revenue (or surrogate)...





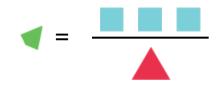
and cost by unit.

\$cost=





Return on Knowledge (ROK) ratio, e.g.:





of calculations shows which processes are adding more value

- ROK = %
  ROK = %
  ROK = %
  - = ROK = %